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PTO/SB/21 (08-03)

63134/P017US/10308176

10/642,532

Approved for use through 07/31/2006. OMB 0651-0031

U.S. Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE

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Filing Date

Application Number

Attorney Docket Number

## TRANSMITTAL **FORM**

(to be used for all correspondence after initial filing)

Total Number of Pages in This Submission

August 15, 2003 First Named Inventor Robert L. Rae Art Unit 2661 **Examiner Name** Not Yet Assigned

ENCLOSURES (Check all that apply) After Allowance Communication Fee Transmittal Form Drawing(s) to Group Appeal Communication to Board of Fee Attached Licensing-related Papers Appeals and Interferences Appeal Communication to Group Amendment/Reply Petition (Appeal Notice, Brief, Reply Brief) Petition to Convert to a After Final Proprietary Information Provisional Application Power of Attorney, Revocation Affidavits/declaration(s) Status Letter Change of Correspondence Address Extension of Time Request Other Enclosure(s) (please Terminal Disclaimer identify below): PTO Form SB/08 **Express Abandonment Request** Request for Refund 10 Cited References Return Post Card x | Information Disclosure Statement CD, Number of CD(s) Certified Copy of Priority Document(s) Remarks Response to Missing Parts/ Incomplete Application Response to Missing Parts under 37 CFR 1.52 or 1.53 SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT Firm FULBRIGHT & JAWORSKI L.L.P. R. Ross Viguet Individual name Signature Date

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I hereby certify that this correspondence is being deposited with the U.S. Postal Service with sufficient postage as First Class Mail, in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on the date shown below.

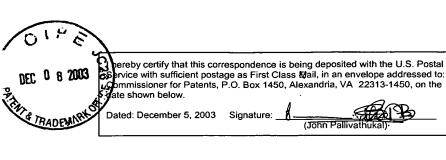
Dated: December 5, 2003

December 5, 2003

Signature:



(John Pallivathukal)



Docket No.: 63134/P017US/10308176 (PATENT)

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:

Robert L. Rae

Application No.: 10/642,532

Confirmation No.:

Filed: August 15, 2003

Art Unit: 2661

For: CENTRALIZED CALL PROCESSING

Examiner: Not Yet Assigned

## SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT (IDS)

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

Pursuant to 37 CFR 1.56, 1.97 and 1.98, the attention of the Patent and Trademark Office is hereby directed to the references listed on the attached PTO/SB/08. It is respectfully requested that the information be expressly considered during the prosecution of this application, and that the references be made of record therein and appear among the "References Cited" on any patent to issue therefrom.

This Information Disclosure Statement is filed before the mailing date of a first Office Action on the merits as far as is known to the undersigned (37 CFR 1.97(b)(3)).

A copy of each reference on PTO/SB/08 is attached.

A concise explanation of relevance of the items listed on form PTO/SB/08 is given for only non-English language listed items.

In accordance with 37 CFR 1.97(g), the filing of this Information Disclosure Statement shall not be construed to mean that a search has been made or that no other material information as defined in 37 CFR 1.56(a) exists. In accordance with 37 CFR 1.97(h), the filing of this Information Disclosure statement shall not be construed to be an 25363647.1

Application No.: 10/642,532 Docket No.: 63134/P017US/10308176

admission that any patent, publication or other information referred to therein is "prior art" for this invention unless specifically designated as such.

It is submitted that the Information Disclosure Statement is in compliance with 37 CFR 1.98 and the Examiner is respectfully requested to consider the listed references.

The Director is hereby authorized to charge any deficiency in the fees filed, asserted to be filed or which should have been filed herewith (or with any paper hereafter filed in this application by this firm) to our Deposit Account No. 06-2380, under Order No. 63134/P017US/10308176.

Dated: December 5, 2003

Respectfully submitted,

R. Ross Viguet

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PTO/SB/08A (10-01)

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Substitute for form 1449A/PTO		C mplete if Known			
"	Caparatic for form 1440/01 10			Application Number	10/642,532
INFORMATION DISCLOSURE STATEMENT BY APPLICANT			LOSURE	Filing Date	August 15, 2003
			PLICANT	First Named Inventor	Robert L. Rae
				Art Unit	N/A
	(use as many sheets as necessary)			Examiner Name	Not Yet Assigned
Sheet	1	of	1	Attorney Docket Number	63134/P017US/10308176

	U.S. PATENT DOCUMENTS					
Examiner Initials*	Cite	Document Number  Number-Kind Code <sup>2</sup> (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant	
	AA	US-6,480,590	Nov. 12, 2002	Ku	Figures Appear	
	AB	US-6,404,764	Jun. 11, 2002	Jones, et al.		
	AC	US-6,487,200	Nov. 26, 2002	Fraser		
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	AG	US-2003/0185204	Oct. 02, 2003	Murdock		
	AH	US-2002/0176403	Nov. 28, 2002	Radian		

	FOREIGN PATENT DOCUMENTS					
Examiner Initials*	Cite No. <sup>1</sup>	Foreign Patent Document Country Code <sup>3</sup> -Number <sup>4</sup> -Kind Code <sup>5</sup> (if known)	- Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	T <sup>6</sup>
	ВА	EP 1 175 074	Jan. 23, 2002	Tellme Networks, Inc.		
	BB	JP 2002157627	Apr. 11, 2003	Kwon Hwang-Sub		لــــــــــــــــــــــــــــــــــــــ

<sup>\*</sup>EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant

<sup>&</sup>lt;sup>1</sup>Applicant's unique citation designation number (optional). <sup>2</sup> See attached Kinds Codes of USPTO Patent Documents at <a href="www.uspto.gov">www.uspto.gov</a> or MPEP 901.04. <sup>3</sup> Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). <sup>4</sup> For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the application number of the patent document. <sup>5</sup> Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. <sup>6</sup> Applicant is to place a check mark here if English language Translation is attached.

		NON PATENT LITERATURE DOCUMENTS	
Examiner Initials	Cite No.1	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T <sup>2</sup>

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